



KEEPING OUR COMMUNITIES SAFE

OUR COMMITMENT

- We are committed to ensuring the safety and protection of children and vulnerable people within our community.
- We report all allegations of criminal behaviour to the police.
- We support the National Principles for Child Safe Organisations.

SUPPORT

We understand how difficult it can be for people who have experienced abuse to make a complaint.

We have developed a Listening to You card, which is available in all our parishes to provide guidance for those wishing to make a complaint.

We want to support you in this process and we can provide access to counselling and support services if needed.

For more information and assistance contact:
safeguarding@wf.catholic.org.au or visit
www.wf.catholic.org.au

WAYS TO MAKE A COMPLAINT

DIRECTLY TO THE DIOCESE

Complainants to contact us and we will respond in a compassionate manner to your complaint.

THE POLICE

You can make a formal statement to the police. The police may decide to address your complaint through the criminal justice system.

NATIONAL REDRESS SCHEME

We have signed up to the National Redress Scheme and are committed to providing redress to survivors. You can contact this scheme by phoning 1800 737 377.

CIVIL LITIGATION

You can consult a lawyer and make a civil claim for compensation.